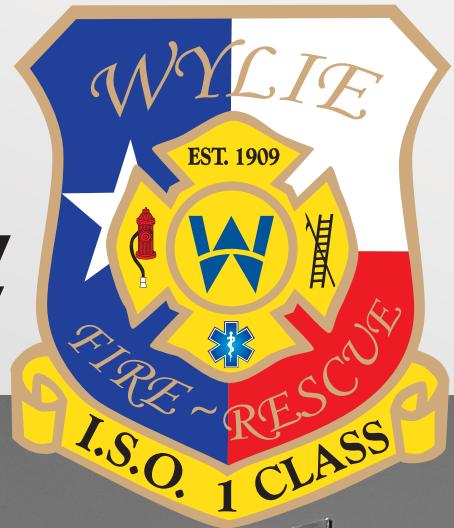
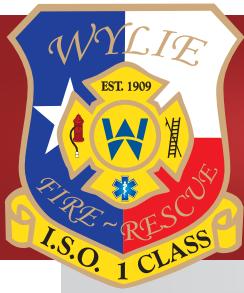


ANNUAL REPORT 2024





Message from Fire Chief Brandon Blythe

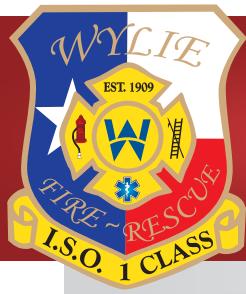
To the Citizens of Wylie, Department Members, City Leaders, and Valued Stakeholders,

It is with great pride and gratitude that I present the 2024 Annual Report for Wylie Fire Rescue. This report is not merely a compilation of data and events—it is a testament to the dedication, progress, and unwavering commitment of our department in serving this vibrant and ever-growing community.

This year marks a historic milestone for our organization: the successful implementation of ambulance transport services within Wylie Fire Rescue. This development represents a significant enhancement to our emergency medical response capabilities and underscores our mission to protect life, property, and the environment through exceptional service.

The integration of ambulance services was achieved through years of strategic planning, inter-agency collaboration, and the tireless efforts of our personnel. From intensive training and certification to the acquisition of equipment and coordination of logistics, our members rose to the challenge with professionalism and an unwavering focus on community needs. Today, WFR is fully equipped to deliver advanced, life-saving care with greater efficiency and continuity—from the initial 9-1-1 call to hospital transport.

Since the launch of our ambulance transport services on October 1, 2024, our EMS Division has transported more than 2,100 patients to area hospitals. In that same period, we have nearly doubled the number of critically ill patients arriving at emergency departments with a pulse, a testament to the improved consistency and quality of care we now provide. Additionally, WFR has welcomed four new Wylie residents, with our crews assisting in the delivery of four babies, highlighting the profound and personal impact of our new capabilities.



Message from Fire Chief Brandon Blythe

It is important to note that while ambulance transport is new to WFR, delivering high-level emergency medical care is not. All Wylie firefighters hold EMT or Paramedic certifications and have played a vital role in the success of our EMS operations.

Beyond this transformational achievement, 2024 was a year of continued growth across all areas of our department. We expanded our training programs, modernized our equipment, and deepened our engagement with the community. Each advancement reflects the collective effort and commitment of every firefighter, paramedic, officer, and support staff member within our organization.

As we look to the future, we remain committed to innovation, operational readiness, and resilience. Our community's continued growth brings new challenges and opportunities, and Wylie Fire Rescue stands ready to meet them, guided by our core values, strengthened by your trust, and inspired by our shared commitment to safety and service.

None of this progress would be possible without the steadfast support of our citizens, City Council, and City leadership. We are deeply grateful for the trust you place in us and the opportunity to serve the City of Wylie.

Thank you for the continued honor of serving you,

Brandon Blythe





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Our Mission:

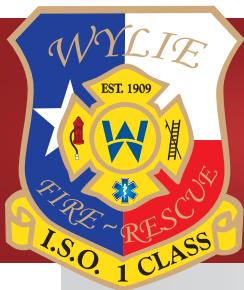
To be responsible stewards of the public trust, to strive for excellence in public service and to enhance the quality of life for all.

Our Values/Our Pledge:

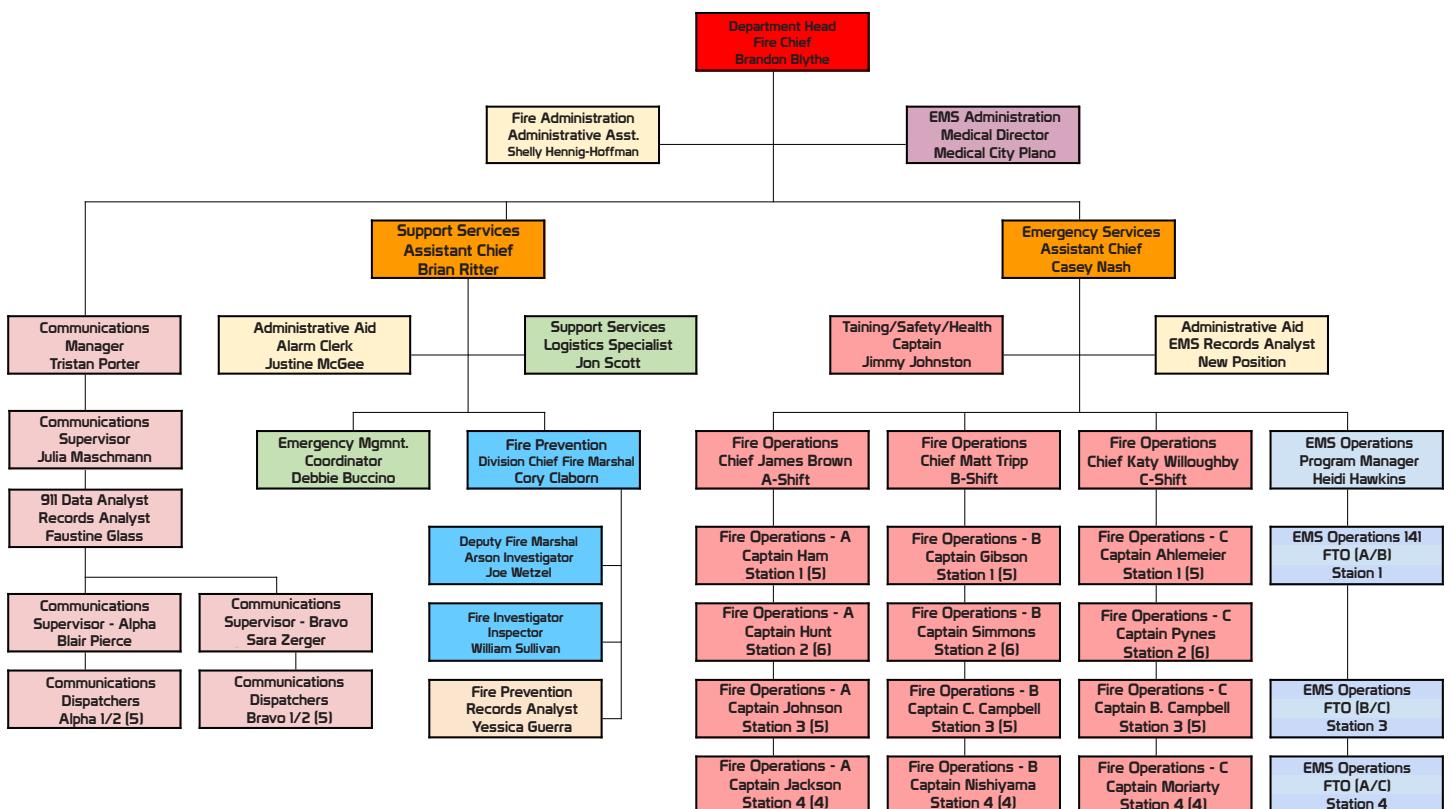
- Accept and fulfill responsibilities with integrity, professionalism and accountability**
- Acknowledge and value the contributions of all**
- Build on the foundation of our predecessors**
- Provide consistent, cost effective and quality service to our community**
- Continuously reach for the highest level of service**
- Communicate effectively with our citizens and employees**
- Care about the needs of others**
- Treat everyone with courtesy, respect and understanding**
- Promote responsibility and diversified economic growth**

WFR Mission Statement:

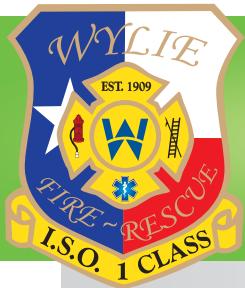
"To dedicate ourselves to providing a progressive department of professionally trained and equipped personnel in order to protect the lives, property, and environment of our community."



ORGANIZATIONAL CHART



Fire Administration	Support Services, Emergency Management, Finance, Budget, Purchasing, Billing, Dept. Policy, Health & Safety, Training, Regulatory Compliance
Fire Operations	Emergency Response, Public Relations, Hazard Mitigation, Company Training, Pre-Fire Planning
Fire Prevention	Fire & Life Safety Education, Fire Prevention, Inspections, Building Plan Reviews, Enforcement, Code compliance, Investigation, Arson
Communications	911 Emergency Communications, Dispatch, Regional Fire Coordination, Radio System, Mobile Command Post, Citywide Camera Systems
EMS Operations	EMS Operations, Supplies, Logistics, Patient Billing, Medicare/aid Ambulance
Field Training Officer (FTO)	Cameron Bitton, Darrell Buratti, George Watson, Tyler New, Zoe Burklow, Liz Rock



WYLIE CITY MANAGEMENT



Brent Parker
City Manager



Renae Ollie
Deputy City Manager

Lety Yanez
Asst. City Manager





WYLINE CITY COUNCIL



**Mayor
Matthew Porter**



**David R. Duke
Place 1**



**Dave Strang
Place 2**



**Jeff Forrester
Mayor Pro Tem**



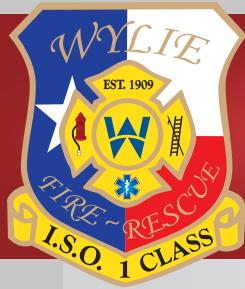
**Scott Williams
Place 4**



**Gino Mulliqi
Place 6**



**Sid Hoover
Place 5**



WYLIE FIRE RESCUE HIGHLIGHTS

January

- Conducted Blue Card Certification Class
- MDA - Fill the Boot
- Hired 9 EMS Personnel
- Captain's Promotional Test
- New Ambulance Final Inspection
- EMS Medic Interviews

April

- New Hire Interviews
- Hired 2 Dispatchers
- Solar Eclipse
- Life Save Recognition at City Council
- CAST for Kids at East Fork Pavilion
- 3 WFR Paramedic School Graduation

February

- WFR Banquet
- Last Coalition Meeting

March

- Hired 1 Firefighter and 2 EMS Personnel
- Attended the St. Paul City Council Meeting - EMS Services
- Emergicon Presented at COW Council Meeting
- Rosenbauer Mid-Point Inspection
- Leadership Wylie Public Safety Day
- Collin College Career Day

May

- Hired 2 Firefighters
- Hired 1 Dispatcher
- Hired 1 EMS Records Analyst
- Community Park Center Re-Opening Ceremony
- Memorial Day Ceremony
- Masonic Lodge First Responder Breakfast

June

- Hosted WFR Retiree Breakfast
- Admin Staff attended Car Seat Training

July

- Paramedic Graduation
- Summer Wylie ISD Safety and Security Committee Meeting
- Assisted Fairview with Council Meeting
- Jet Ski Races
- Hire 4 EMS Personnel

August

- Jet Ski Finals
- Coffee with Congressman Keith Self
- WFR City Staff/Facilities Narcan Implementation Meeting
- WFR Family Day at East Fork Park
- St. Paul's Council Meeting - ILA for Ambulance Service
- WISD/COW Partnership Meeting

September

- Fire Department Meeting 48/96 Transition
- 9/11 Ceremony - Station 4
- New Utility Delivered
- WFR Annual Physicals
- Paramedics Plus Reception
- Hired 1 Firefighter
- Peanut Butter Drive

October

- WFR Took over Ambulance Service 10/1
- National Night Out
- Farmersville FD/WFR Pierce Apparatus Factory Trip
- Fire Prevention Week at the City Council Meeting
- Fire Prevention Shows
- ISO Presentation by the State Fire Marshal at the City Council Meeting
- American Legion Presentation at the City Council Meeting
- Capt Jackson Wylie Way Award by WISD at Bush Elementary

November

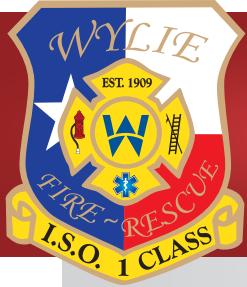
- Veterans Day Ceremony
- Lutz Family Thanksgiving Luncheon
- Sanden Health Fair
- COW Thanksgiving Luncheon

December

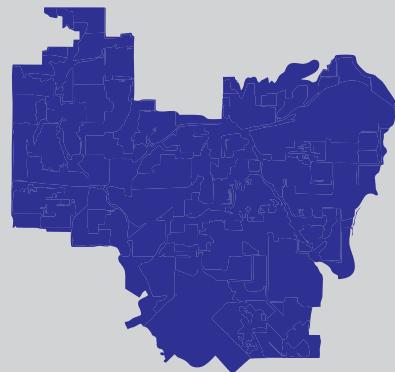
- Fire & EMS Test & Agility
- Explorer Open House at Station 2
- New Quint Delivered
- City Council's Lunch for All Employees
- Firefighter Interviews
- Santa, Mrs. Claus, & Elf Justine Visiting WISD Elementary Schools

**WYLIE FIRE RESCUE
HIGHLIGHTS**





WYLIE BY THE NUMBERS



Sq. Miles of Coverage

Wylie: **44.65**

Collin County: **6.7**

Saint Paul: **1.5**

Inspiration: **.99**

Parker: **8.55 EMS only**

Lavon: **3.05 EMS only**

Population
65,644



38 AVG
Responses
Per Day



Stations
4



92 Sworn
Personnel



Average Response Times
4:33



BUDGET

Fire Dept. Operations

\$14,311,132

EMS Division

\$3,792,119

Comm. Division

\$4,522,089

\$22,625,340

Capital

6.0%

Contractural

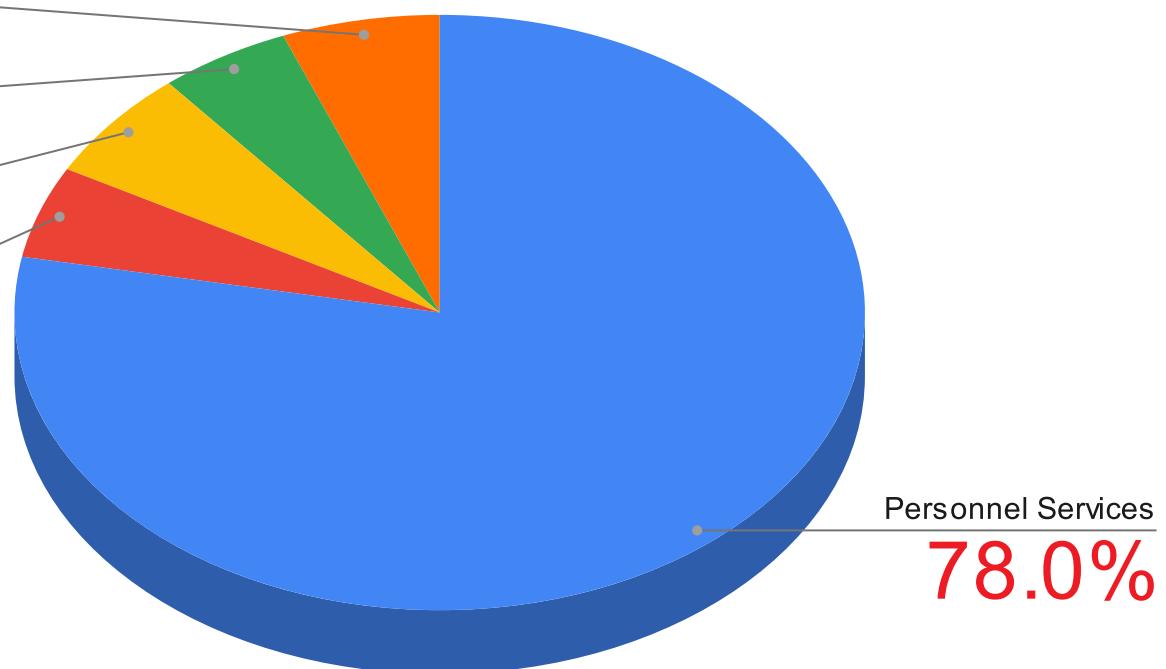
5.0%

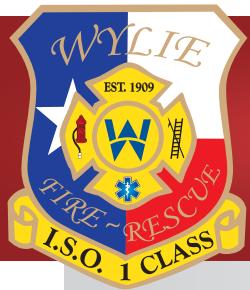
Maintenance

6.0%

Supplies

5.0%





2023/2024 RESPONSE SUMMARY

2023 - 7506
2024 - 7614

Fire District 1

2023 - 1374
2024 - 1511

Fire District 2

2023 - 1619
2024 - 1917

Fire District 3

2023 - 1291
2024 - 1390

Fire District 4

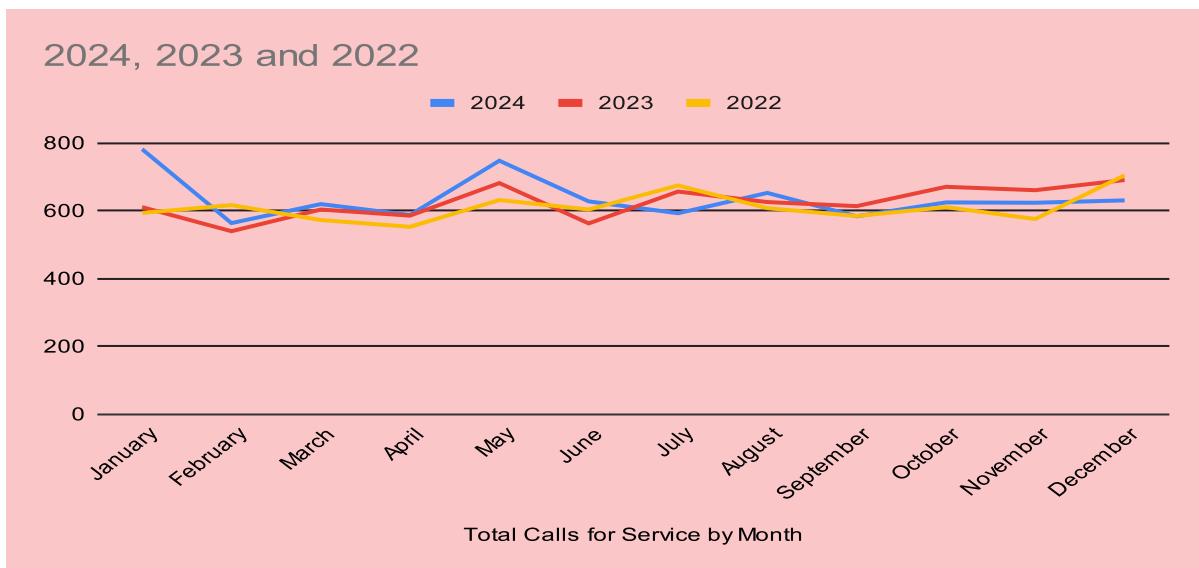
2023 - 1038
2024 - 1067

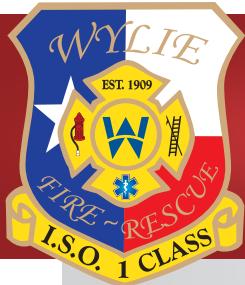
Fire District 5

2023 - 492
2024 - 565

Mutual Aid/Coalition

2023 - 1083
2024 - 940





CALLS BY TYPE

2023

False Alarm

8.4%

Good Intent Call

6.1%

Service Call

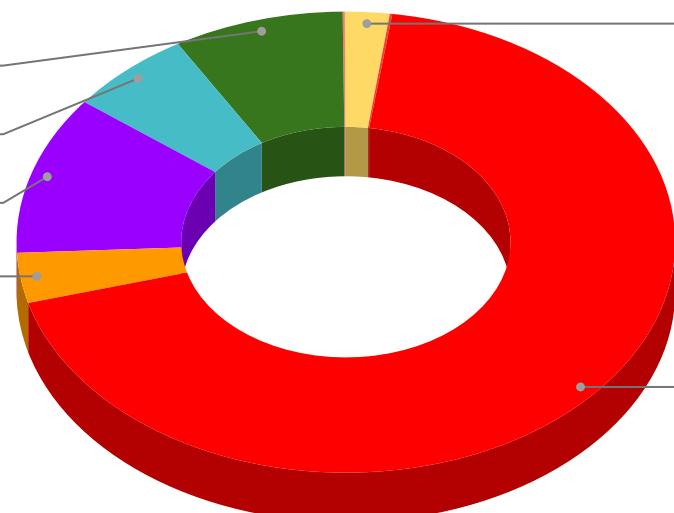
11.1%

Hazardous Condition

3.5%

Fires

2.1%



Rescue & Emergency Services

68.5%

2024

False Alarm

9.2%

Good Intent Call

6.8%

Service Call

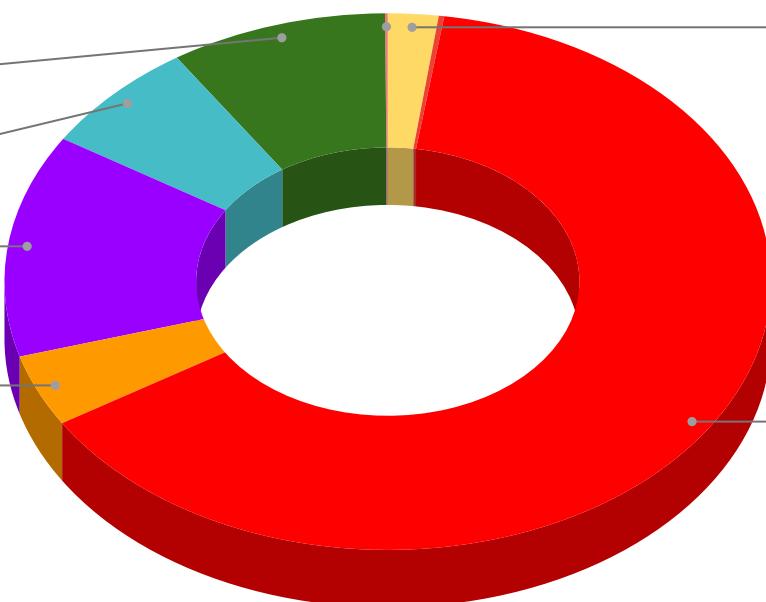
13.4%

Hazardous Condition

4.3%

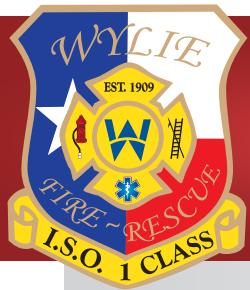
Fires

2.1%



Rescue & Emergency Services

63.8%



TOTAL UNIT RESPONSES

Batt 140 **721**

Quint 141 **1,834**

Quint 142 **1,268**

Quint 143 **1,561**

Quint 144 **1,123**

Squad 142 **483**

Total Unit Responses

13,697



FIRE LOSS

Annual Property Saved

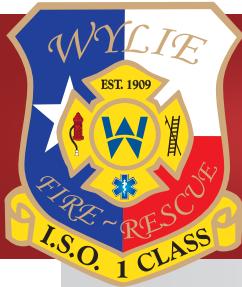


Fire Loss Value
\$1,612,977

Property Saved Value

\$12,082,813



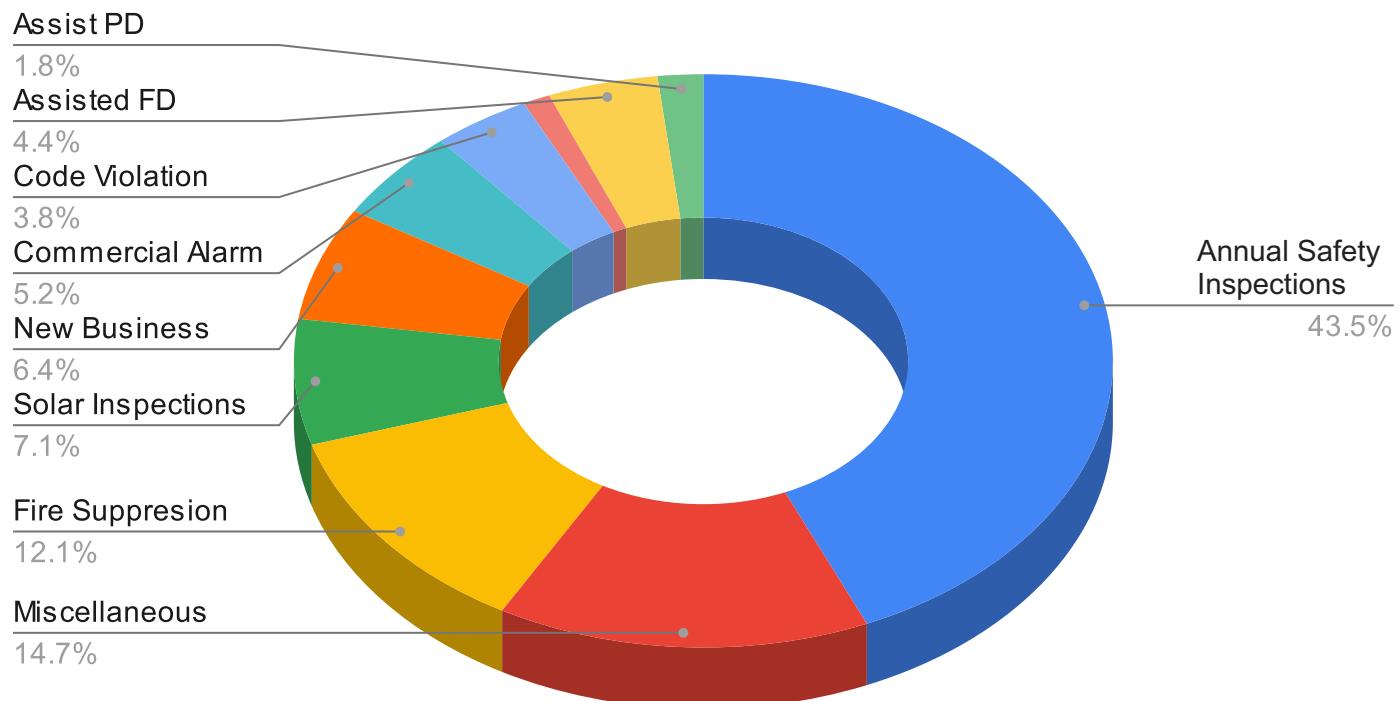


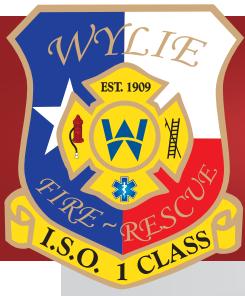
FIRE MARSHAL'S OFFICE

26 Fires Investigated

561 Permits Reviewed

\$14,375 Collected





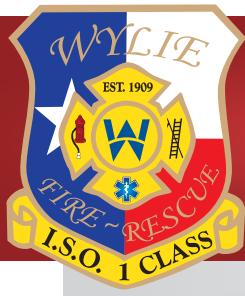
WYLIE EMS

History was made this past year as Wylie Fire Rescue deployed **3** ambulances staffed by WFR Emergency Medical Services personnel. Bringing EMS services **100% in-house** has taken more than a year of intense planning to ensure that citizens calling 911 receive the highest levels of care they have come to expect.

Thank you, Citizens, Mayor, City Council, and City Management for investing in this service, which enables WFR to provide more than **3,800** ambulance transports a year with a higher quality and standard of service.

3 ambulances will be fully staffed 24 hours a day, with fire operations personnel at station 2 able to place a fourth in service when needed. WFR will still provide ambulances to Collin County, Lavon, Parker, St. Paul, and Inspiration. These contracts help offset some of the costs of the EMS Division.





WYLIE EMS

Calls For Service

2024 - 5156

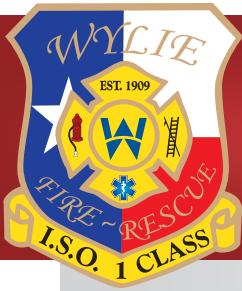
74% of all Patients are Transported

3821 Patients were Treated/Transported

05:43 Average Response Time

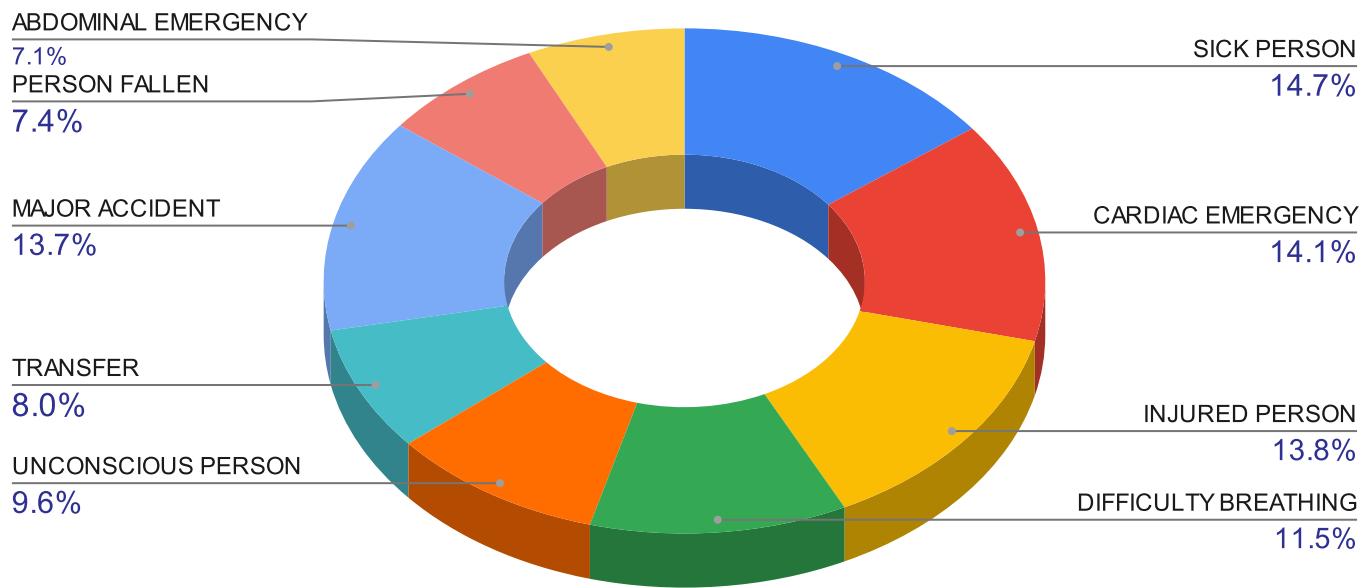
A recommended response time for EMS is within 8:00



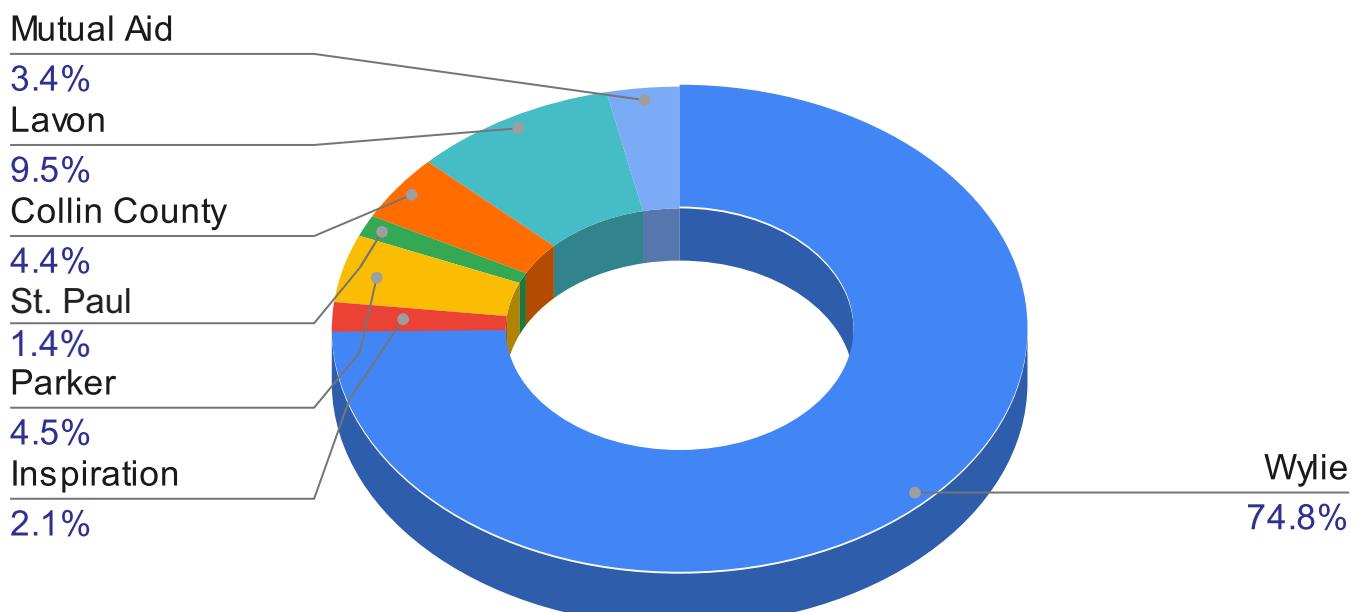


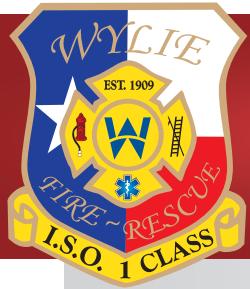
WYLIE EMS

What types of calls were ran?



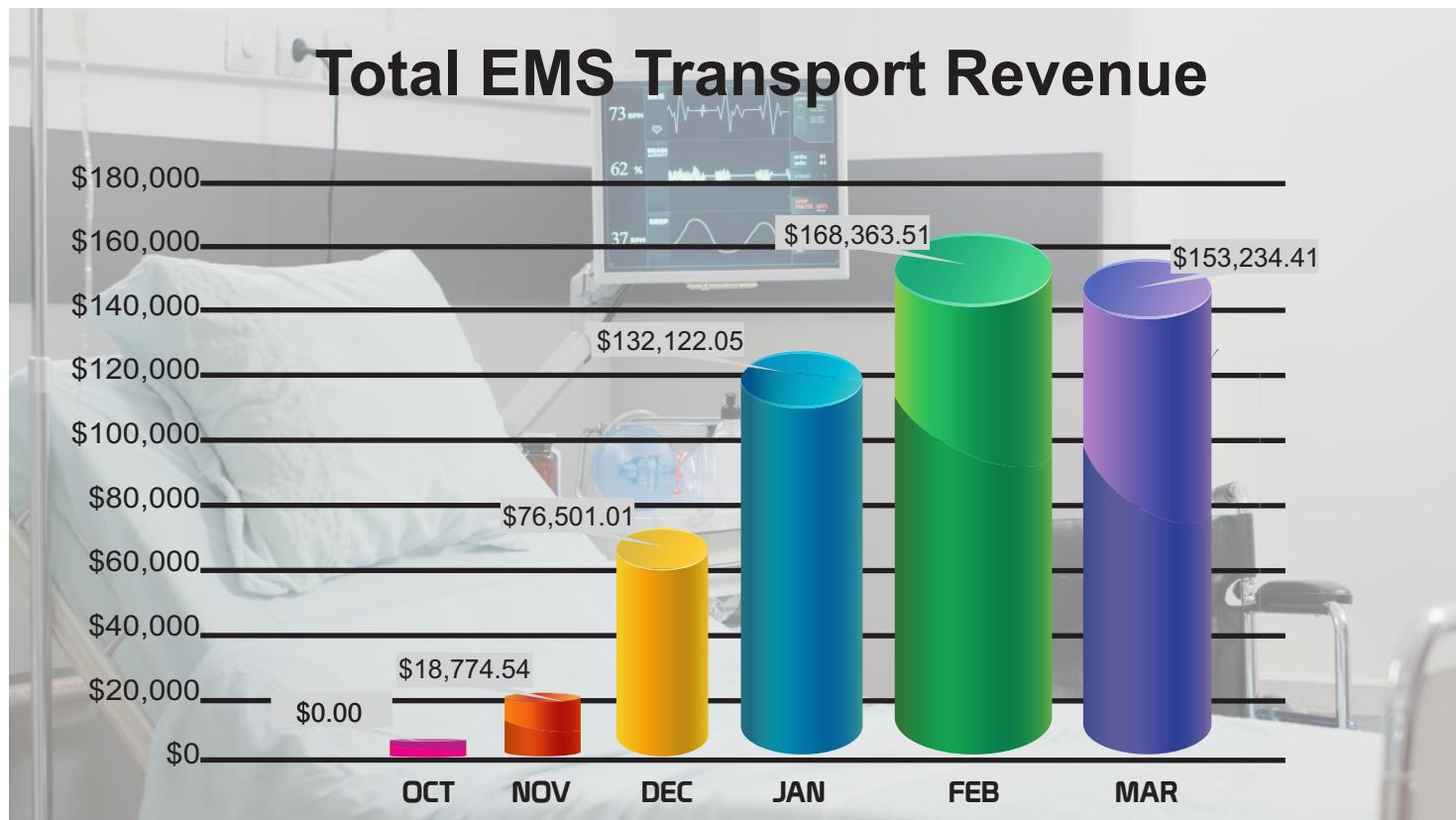
Where did we run calls?

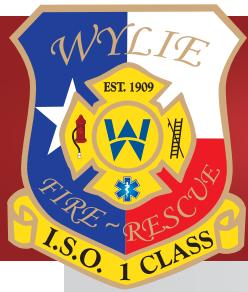




WYLIE EMS TRANSPORTS

Methodist Richardson	721	Baylor Plano	65
Lakepointe Rowlett	178	Med. Center McKinney	33
Med. City Plano	99	Baylor Heart	26
Childrens Legacy	98	Presby Allen	15
Med. City Sachse	96	Med. City Dallas	13
BSW Wylie	84		





COMMUNICATIONS

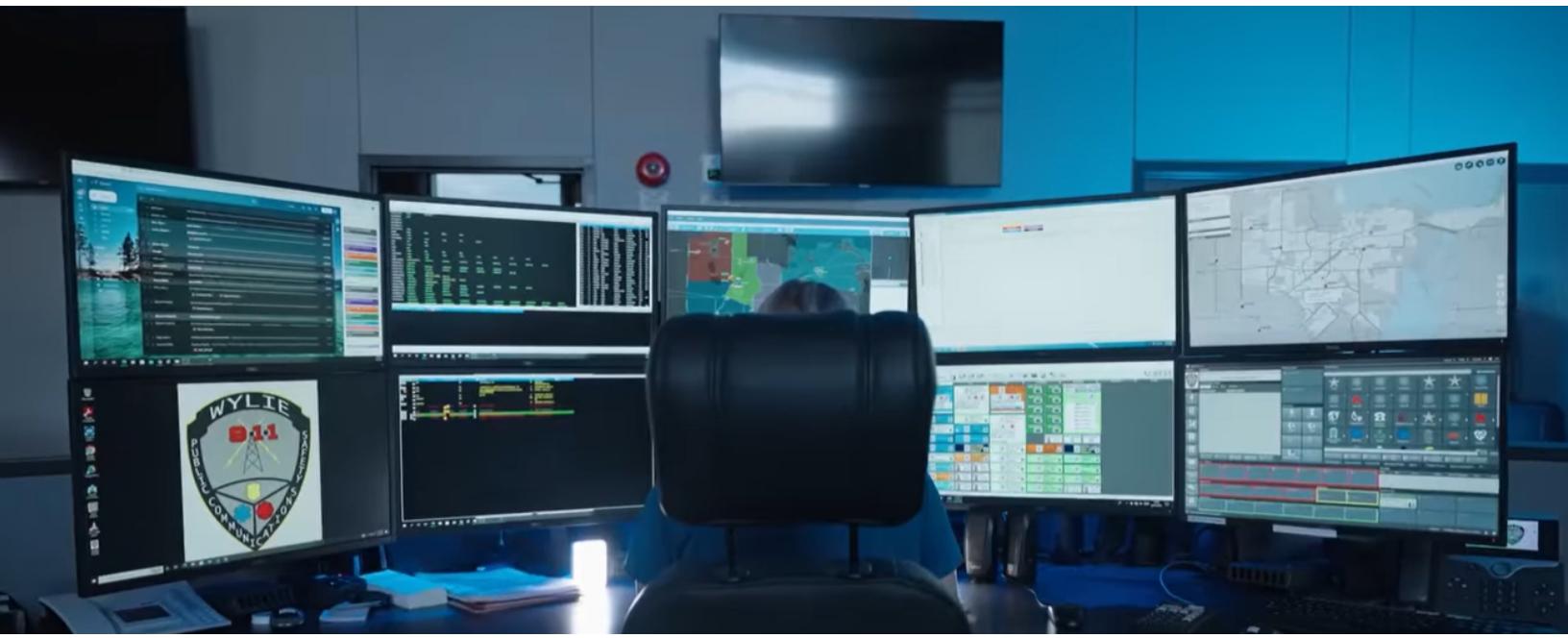
911 Calls:
17,613

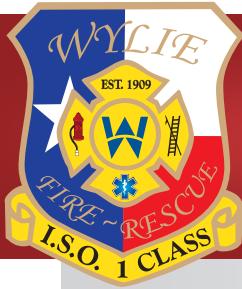
Text to 911:
52

911 Fees Collected:
\$492,966

Total Calls:
72,479

Average EMD
Score:
8.83





NEW HIRES

Firefighters

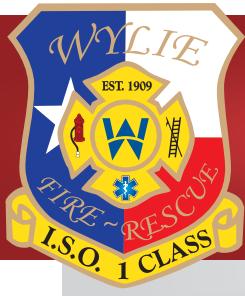
THOMAS PRICE
ZACHARY MCKIMMY
JACOB GOLLADAY
JUSTIN TAYLOR
DAVID FEIG
DANIEL SHEPHERD
JACKSON KNOERNSCHILD

Administration

BEVERLY GAITHER
(EMS Records Analyst)

EMS Division

BRITTANY CLARK
LEXIE ELLIS
SHANNON POPPE
HENRY MEJIA
JOHNATHON LITTLEFIELD
ZAYNE NEELY
KARLEE PIATT



PERSONNEL ACHIEVEMENTS

Years of Service



5 years

Brennen Lunsford
Taylor Bohmer
Cameron Bitton
Elizabeth Rock

10 years

Chad Lloyd

15 years

John Hunt
Keith Jenkins

20 years

Matt Tripp
Brandon Storm
Edwin Barney
Cory Claborn

30 years

James Brown

2024 Award Winners

Rookie of the Year

Firefighter of the Year

Driver of the Year

Officer of the Year

Chief Officer of the Year

Dispatcher of the Year

Crew of the Year

Admin Employee

EMS Provider

Jacob Golladay

Kyle Edson

Brandon Storm

Andrew Johnson

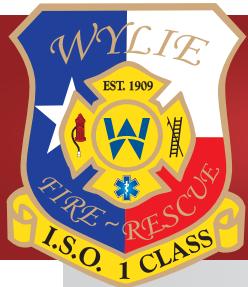
James Brown

Kimberly Capalad

B Shift Station 1

Heidi Hawkins

Josh Jones



PERSONNEL

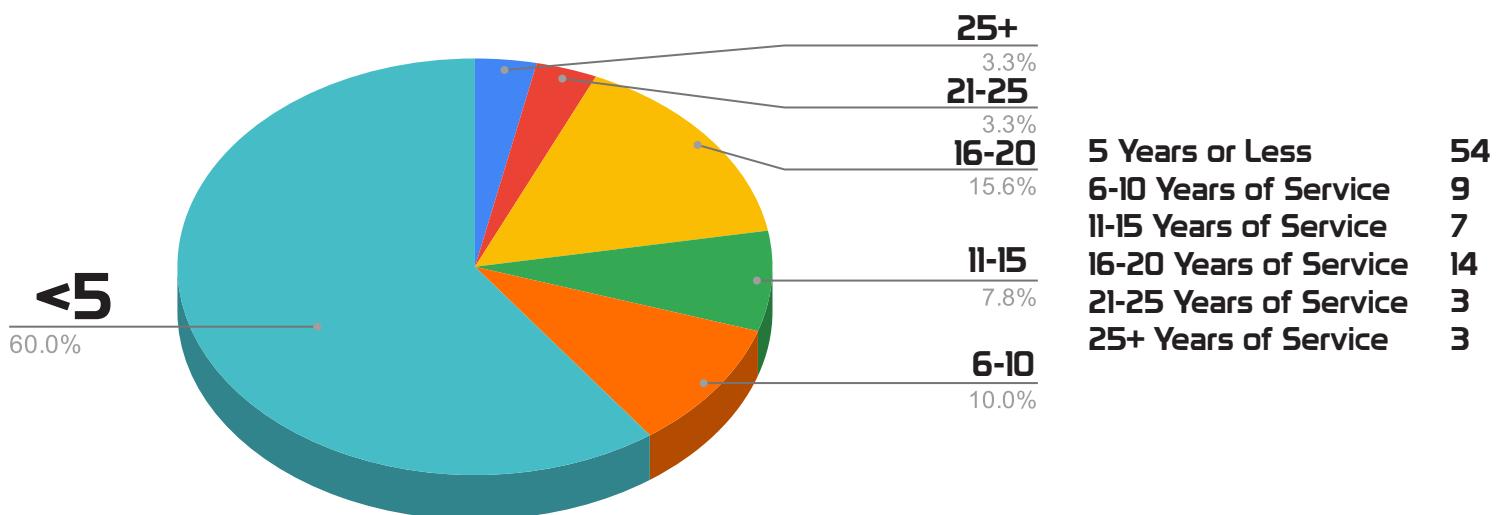
Members with Specialized Certifications

Hazardous Material Technicians	31
Hazardous Materials Specialists	2
Wildland Firefighters	24
Rope Rescue Technicians	19
Marine Operators	12
Swift Water Technicians	26
FAST Boat Operators	22
Rescue Divers	11
Confined Space Technicians	13
Driver Pumper Operators	36
Driver Aerial Operators	7
Fire Officer 1	5
Fire Officer 2	17
Fire Officer 3	4
Fire Officer 4	9
Fire & Life Safety Educators	7

Members with College Hours

Less than 60 Hours	39
More than 60 Hours	6
Associates Degree	7
Bachelors Degree	17
Masters Degree	1

WFR Years In Wylie





@WylieFireRescue

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