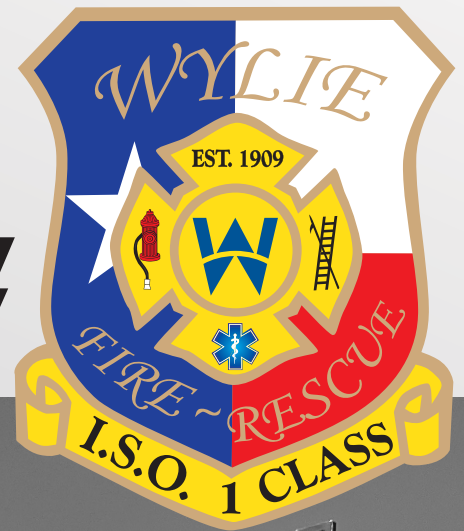


# ANNUAL REPORT *2024*





## Message from Fire Chief Brandon Blythe

**To the Citizens of Wylie, Department Members, City Leaders,  
and Valued Stakeholders,**

**It is with great pride and gratitude that I present the 2024 Annual Report for Wylie Fire Rescue. This report is not merely a compilation of data and events—it is a testament to the dedication, progress, and unwavering commitment of our department in serving this vibrant and ever-growing community.**

**This year marks a historic milestone for our organization: the successful implementation of ambulance transport services within Wylie Fire Rescue. This development represents a significant enhancement to our emergency medical response capabilities and underscores our mission to protect life, property, and the environment through exceptional service.**

**The integration of ambulance services was achieved through years of strategic planning, inter-agency collaboration, and the tireless efforts of our personnel. From intensive training and certification to the acquisition of equipment and coordination of logistics, our members rose to the challenge with professionalism and an unwavering focus on community needs. Today, WFR is fully equipped to deliver advanced, life-saving care with greater efficiency and continuity—from the initial 9-1-1 call to hospital transport.**

**Since the launch of our ambulance transport services on October 1, 2024, our EMS Division has transported more than 2,100 patients to area hospitals. In that same period, we have nearly doubled the number of critically ill patients arriving at emergency departments with a pulse, a testament to the improved consistency and quality of care we now provide. Additionally, WFR has welcomed four new Wylie residents, with our crews assisting in the delivery of four babies, highlighting the profound and personal impact of our new capabilities.**





## Message from Fire Chief Brandon Blythe

It is important to note that while ambulance transport is new to WFR, delivering high-level emergency medical care is not. All Wylie firefighters hold EMT or Paramedic certifications and have played a vital role in the success of our EMS operations.

Beyond this transformational achievement, 2024 was a year of continued growth across all areas of our department. We expanded our training programs, modernized our equipment, and deepened our engagement with the community. Each advancement reflects the collective effort and commitment of every firefighter, paramedic, officer, and support staff member within our organization.

As we look to the future, we remain committed to innovation, operational readiness, and resilience. Our community's continued growth brings new challenges and opportunities, and Wylie Fire Rescue stands ready to meet them, guided by our core values, strengthened by your trust, and inspired by our shared commitment to safety and service.

None of this progress would be possible without the steadfast support of our citizens, City Council, and City leadership. We are deeply grateful for the trust you place in us and the opportunity to serve the City of Wylie.

Thank you for the continued honor of serving you,

*Brandon Blythe*





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# **Our Mission:**

To be responsible stewards of the public trust, to strive for excellence in public service and to enhance the quality of life for all.

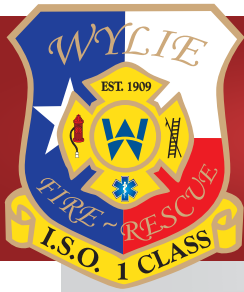
## **Our Values/Our Pledge:**

- Accept and fulfill responsibilities with integrity, professionalism and accountability
- Acknowledge and value the contributions of all
- Build on the foundation of our predecessors
- Provide consistent, cost effective and quality service to our community
- Continuously reach for the highest level of service
- Communicate effectively with our citizens and employees
- Care about the needs of others
- Treat everyone with courtesy, respect and understanding
- Promote responsibility and diversified economic growth

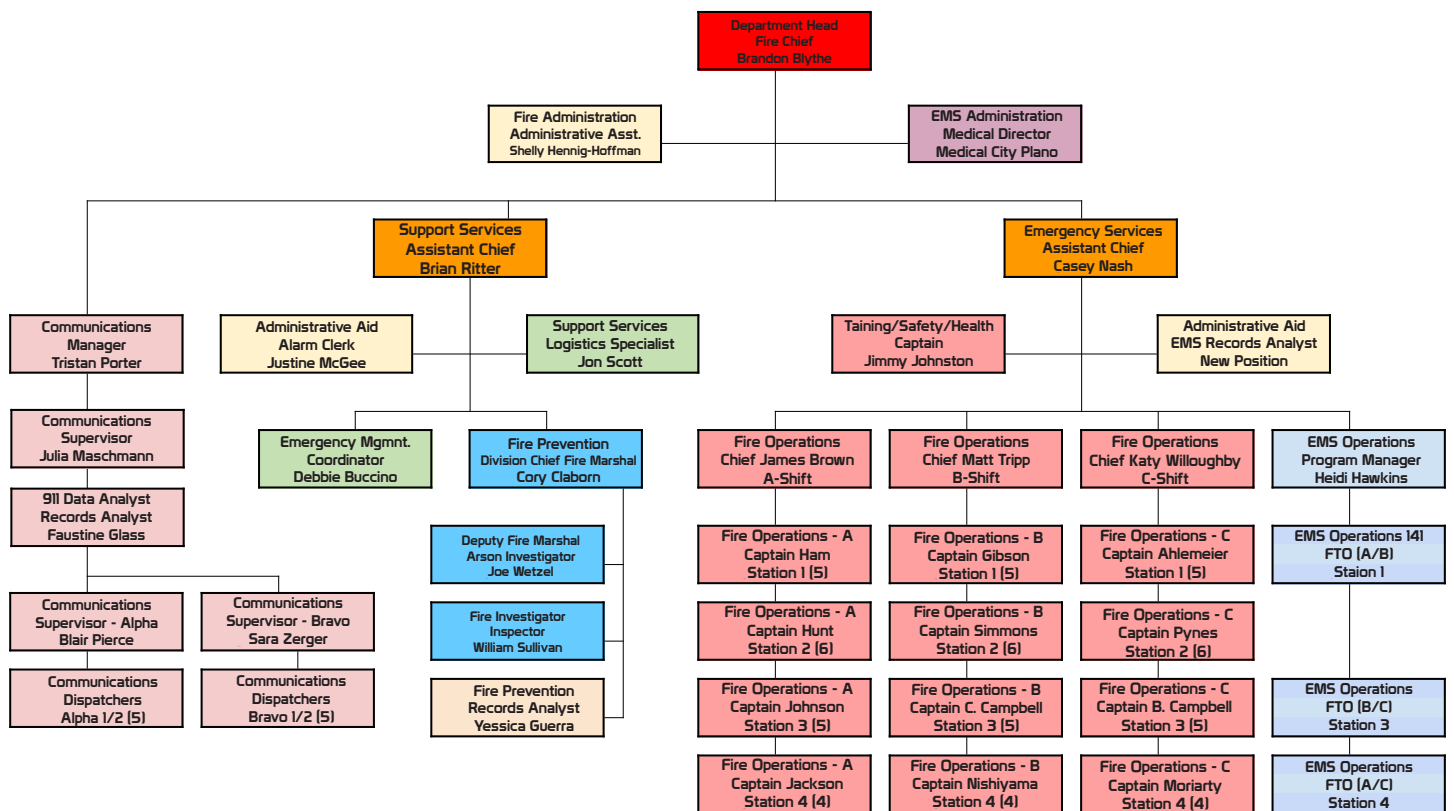
## **WFR Mission Statement:**

"To dedicate ourselves to providing a progressive department of professionally trained and equipped personnel in order to protect the lives, property, and environment of our community."

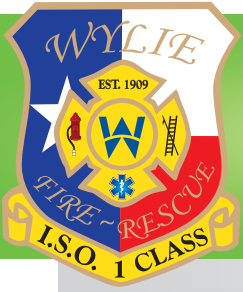




# ORGANIZATIONAL CHART



<b>Fire Administration</b>	Support Services, Emergency Management, Finance, Budget, Purchasing, Billing, Dept. Policy, Health & Safety, Training, Regulatory Compliance	<b>Fire Prevention</b>	Fire & Life Safety Education, Fire Prevention, Inspections, Building Plan Reviews, Enforcement, Code compliance, Investigation, Arson	<b>EMS Operations</b>	EMS Operations, Supplies, Logistics, Patient Billing, Medicare/aid Ambulance
<b>Fire Operations</b>	Emergency Response, Public Relations, Hazard Mitigation, Company Training, Pre-Fire Planning	<b>Communications</b>	911 Emergency Communications, Dispatch, Regional Fire Coordination, Radio System, Mobile Command Post, Citywide Camera Systems	<b>Field Training Officer (FTO)</b>	Cameron Bitton, Darrell Buratti, George Watson, Tyler New, Zoe Burkiow, Liz Rock



# ***WYLIE CITY MANAGEMENT***



**Brent Parker**  
**City Manager**



**Renae Ollie**  
**Deputy City Manager**



**Lety Yanez**  
**Asst. City Manager**







# **WYLIE** **CITY COUNCIL**



**David R. Duke**  
**Place 1**



**Mayor**  
**Matthew Porter**



**Dave Strang**  
**Place 2**



**Jeff Forrester**  
**Mayor Pro Tem**



**Scott Williams**  
**Place 4**



**Sid Hoover**  
**Place 5**



**Gino Mulliqi**  
**Place 6**



# **WYLIE FIRE RESCUE HIGHLIGHTS**

## **January**

- Conducted Blue Card Certification Class
- MDA - Fill the Boot
- Hired 9 EMS Personnel
- Captain's Promotional Test
- New Ambulance Final Inspection
- EMS Medic Interviews

## **February**

- WFR Banquet
- Last Coalition Meeting

## **March**

- Hired 1 Firefighter and 2 EMS Personnel
- Attended the St. Paul City Council Meeting - EMS Services
- Emergicon Presented at COW Council Meeting
- Rosenbauer Mid-Point Inspection
- Leadership Wylie Public Safety Day
- Collin College Career Day

## **April**

- New Hire Interviews
- Hired 2 Dispatchers
- Solar Eclipse
- Life Save Recognition at City Council
- CAST for Kids at East Fork Pavilion
- 3 WFR Paramedic School Graduation

## **May**

- Hired 2 Firefighters
- Hired 1 Dispatcher
- Hired 1 EMS Records Analyst
- Community Park Center Re-Opening Ceremony
- Memorial Day Ceremony
- Masonic Lodge First Responder Breakfast

## **June**

- Hosted WFR Retiree Breakfast
- Admin Staff attended Car Seat Training



# July

- Paramedic Graduation
- Summer Wylie ISD Safety and Security Committee Meeting
- Assisted Fairview with Council Meeting
- Jet Ski Races
- Hire 4 EMS Personnel

# August

- Jet Ski Finals
- Coffee with Congressman Keith Self
- WFR City Staff/Facilities Narcan Implementation Meeting
- WFR Family Day at East Fork Park
- St. Paul's Council Meeting - ILA for Ambulance Service
- WISD/COW Partnership Meeting

# September

- Fire Department Meeting 48/96 Transition
- 9/11 Ceremony - Station 4
- New Utility Delivered
- WFR Annual Physicals
- Paramedics Plus Reception
- Hired 1 Firefighter
- Peanut Butter Drive

# October

- WFR Took over Ambulance Service 10/1
- National Night Out
- Farmersville FD/WFR Pierce Apparatus Factory Trip
- Fire Prevention Week at the City Council Meeting
- Fire Prevention Shows
- ISO Presentation by the State Fire Marshal at the City Council Meeting
- American Legion Presentation at the City Council Meeting
- Capt Jackson Wylie Way Award by WISD at Bush Elementary

# November

- Veterans Day Ceremony
- Lutz Family Thanksgiving Luncheon
- Sanden Health Fair
- COW Thanksgiving Luncheon

# December

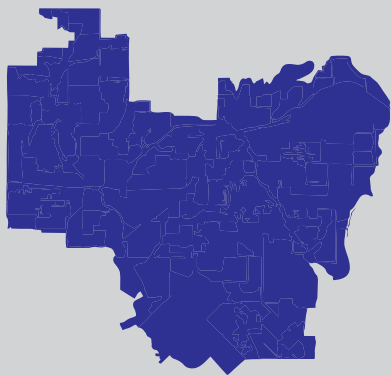
- Fire & EMS Test & Agility
- Explorer Open House at Station 2
- New Quint Delivered
- City Council's Lunch for All Employees
- Firefighter Interviews
- Santa, Mrs. Claus, & Elf Justine Visiting WISD Elementary Schools

**WYLIE FIRE RESCUE  
HIGHLIGHTS**





## ***WYLIE BY THE NUMBERS***



### **Sq. Miles of Coverage**

**Wylie: 44.65**

**Collin County: 6.7**

**Saint Paul: 1.5**

**Inspiration: .99**

**Parker: 8.55 EMS only**

**Lavon: 3.05 EMS only**

**Population**

**65,644**



**38**

**AVG  
Responses  
Per Day**



**Stations**

**4**



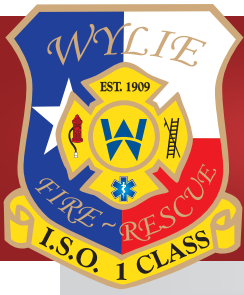
**92 Sworn  
Personnel**



**Average Response Times**

**4:33**





# BUDGET

Fire Dept. Operations

**\$14,311,132**

EMS Division

**\$3,792,119**

Comm. Division

**\$4,522,089**

**\$22,625,340**

Capital

6.0%

Contractual

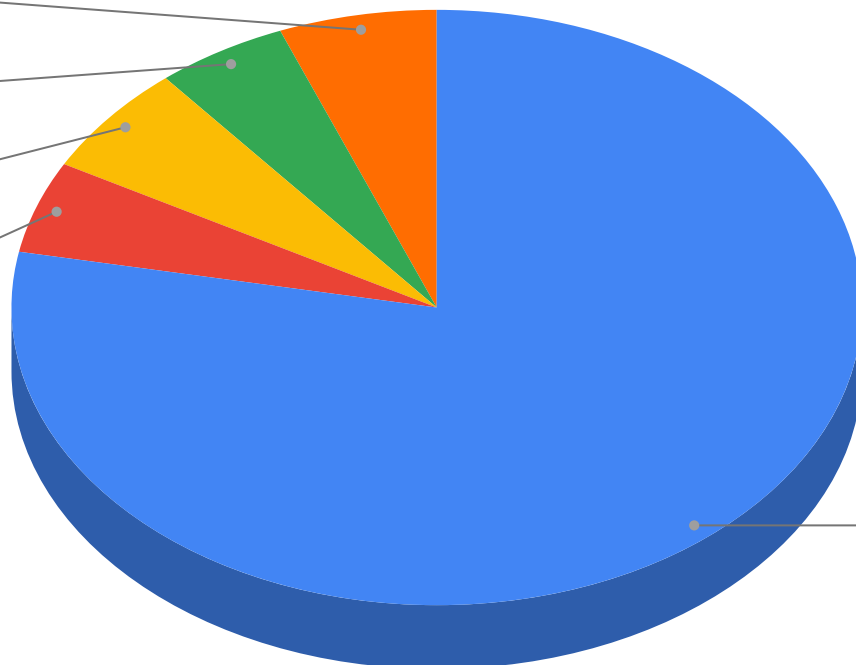
5.0%

Maintenance

6.0%

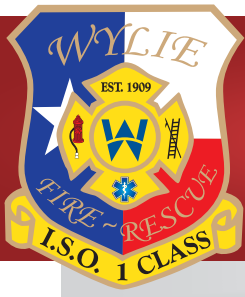
Supplies

5.0%



Personnel Services

**78.0%**



## 2023/2024 RESPONSE SUMMARY

**2023 - 7506**  
**2024 - 7614**

### Fire District 1

**2023 - 1374**

**2024 - 1511**

### Fire District 2

**2023 - 1619**

**2024 - 1917**

### Fire District 3

**2023 - 1291**

**2024 - 1390**

### Fire District 4

**2023 - 1038**

**2024 - 1067**

### Fire District 5

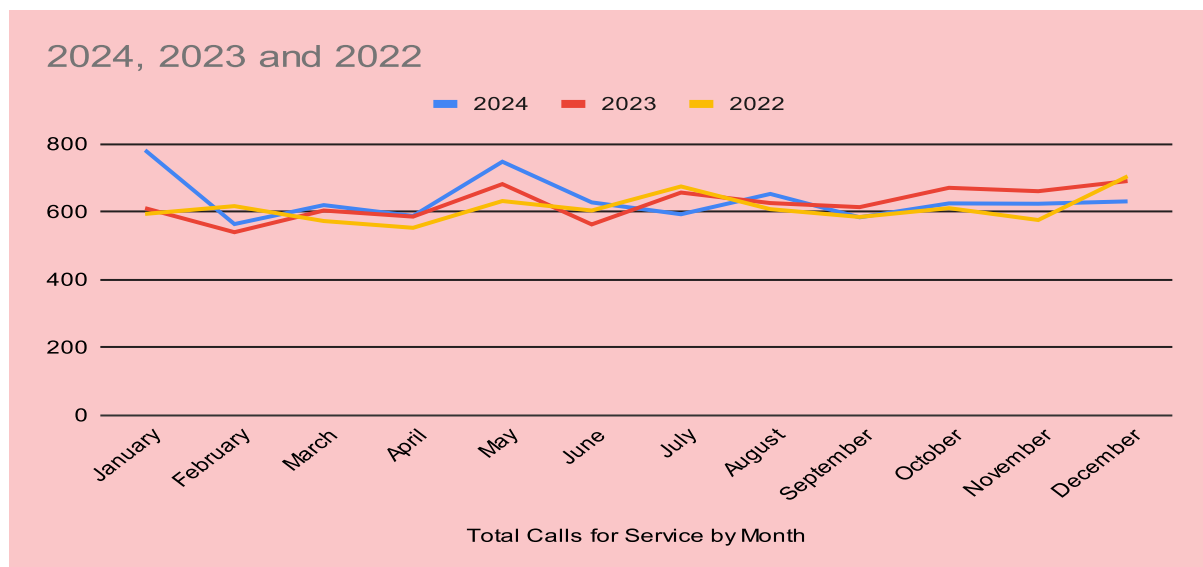
**2023 - 492**

**2024 - 565**

### Mutual Aid/Coalition

**2023 - 1083**

**2024 - 940**







## ***CALLS BY TYPE***

# 2023

### **False Alarm**

8.4%

### **Good Intent Call**

6.1%

### **Service Call**

11.1%

### **Hazardous Condition**

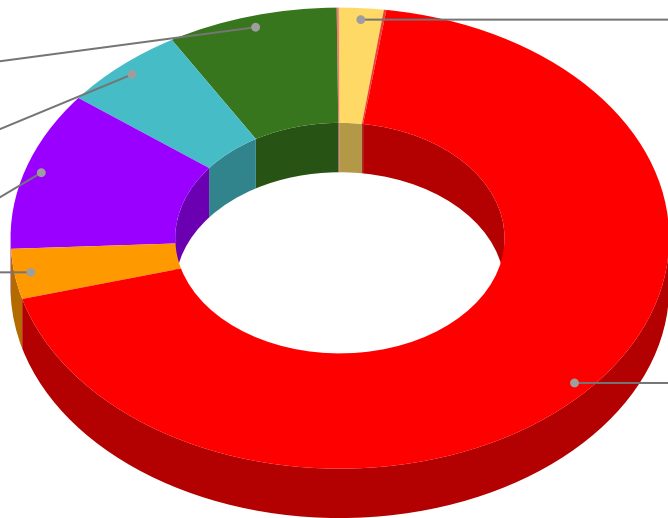
3.5%

### **Fires**

2.1%

### **Rescue & Emergency Services**

68.5%



# 2024

### **False Alarm**

9.2%

### **Good Intent Call**

6.8%

### **Service Call**

13.4%

### **Hazardous Condition**

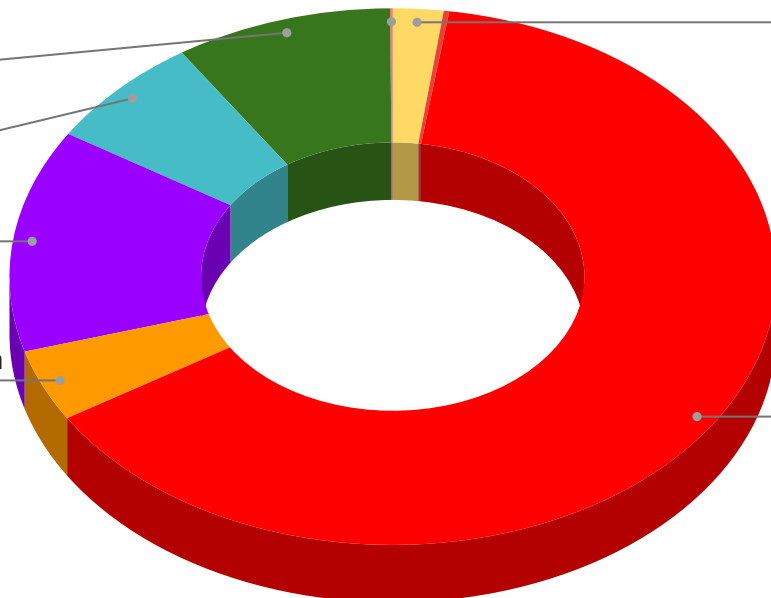
4.3%

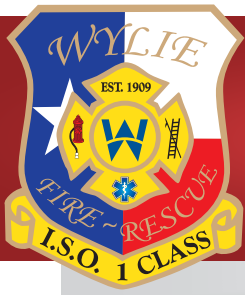
### **Fires**

2.1%

### **Rescue & Emergency Services**

63.8%





## ***TOTAL UNIT RESPONSES***

**Batt 140**

**721**

**Quint 141**

**1,834**

**Quint 142**

**1,268**

**Quint 143**

**1,561**

**Quint 144**

**1,123**

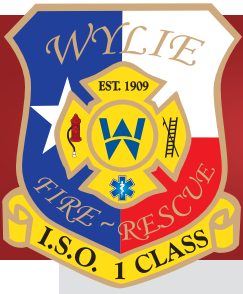
**Squad 142**

**483**

**Total Unit Responses**

**13,697**





***FIRE LOSS***

# Annual Property Saved

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**Fire Loss Value**  
**\$1,612,977**

**Property Saved Value**  
**\$12,082,813**



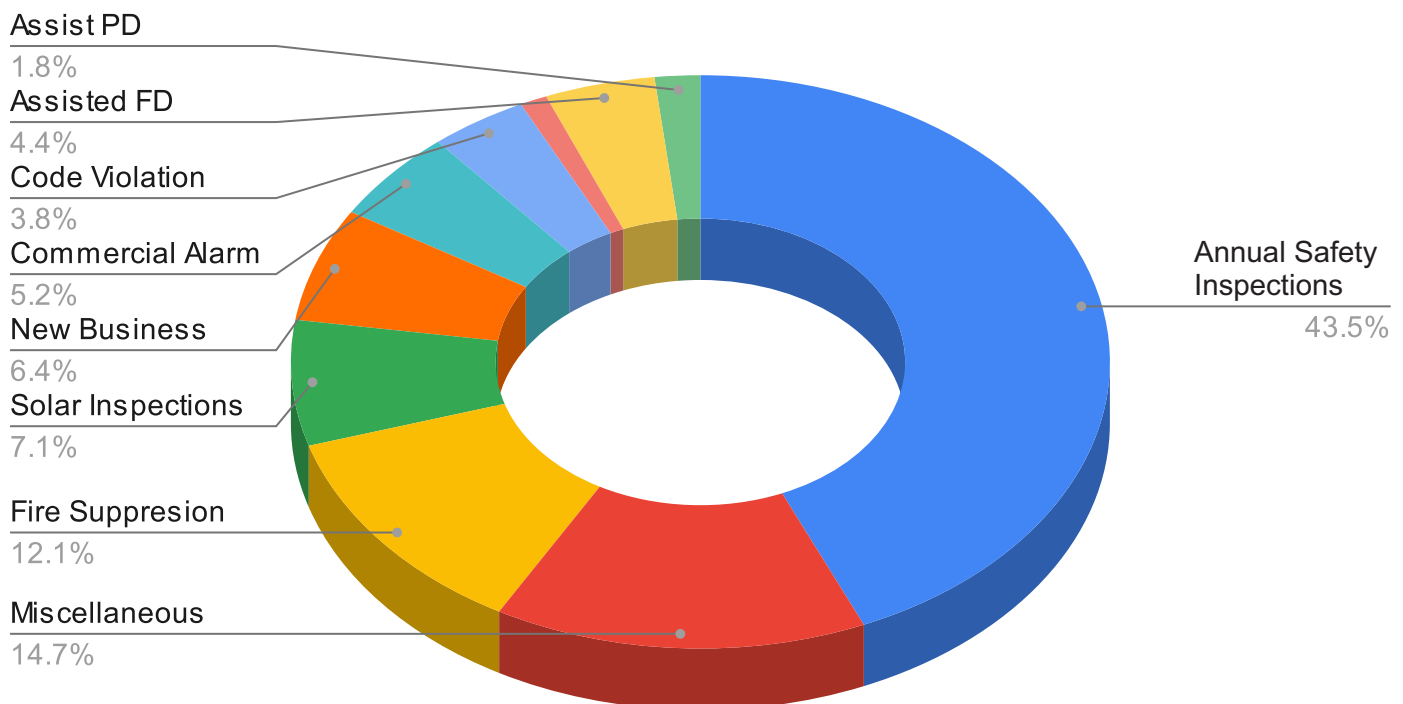


## ***FIRE MARSHAL'S OFFICE***

**26** Fires Investigated

**561** Permits Reviewed

**\$14,375** Collected





# WYLIE EMS

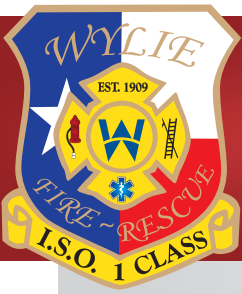
History was made this past year as Wylie Fire Rescue deployed **3** ambulances staffed by WFR Emergency Medical Services personnel. Bringing EMS services **100% in-house** has taken more than a year of intense planning to ensure that citizens calling 911 receive the highest levels of care they have come to expect.

Thank you, Citizens, Mayor, City Council, and City Management for investing in this service, which enables WFR to provide more than **3,800** ambulance transports a year with a higher quality and standard of service.

**3** ambulances will be fully staffed 24 hours a day, with fire operations personnel at station 2 able to place a fourth in service when needed. WFR will still provide ambulances to Collin County, Lavon, Parker, St. Paul, and Inspiration. These contracts help offset some of the costs of the EMS Division.







# **WYLIE EMS**

## **Calls For Service** **2024 - 5156**

**74%** of all Patients are Transported

**3821** Patients were Treated/Transported

**05:43** Average Response Time

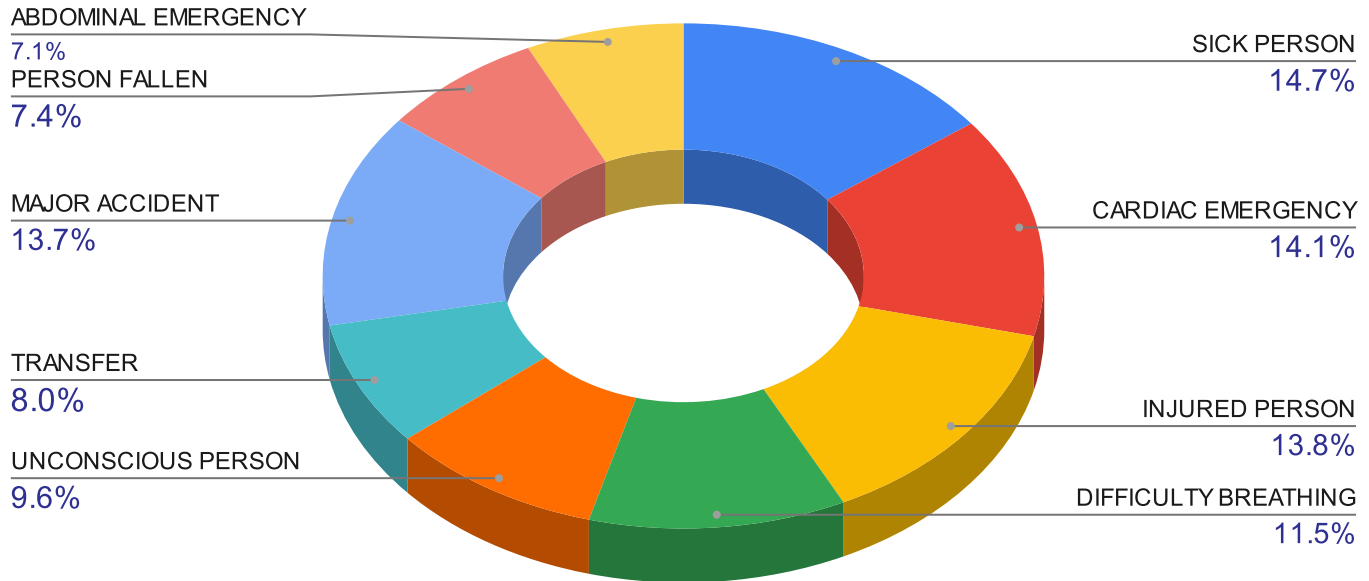
A recommended response time for EMS is within 8:00



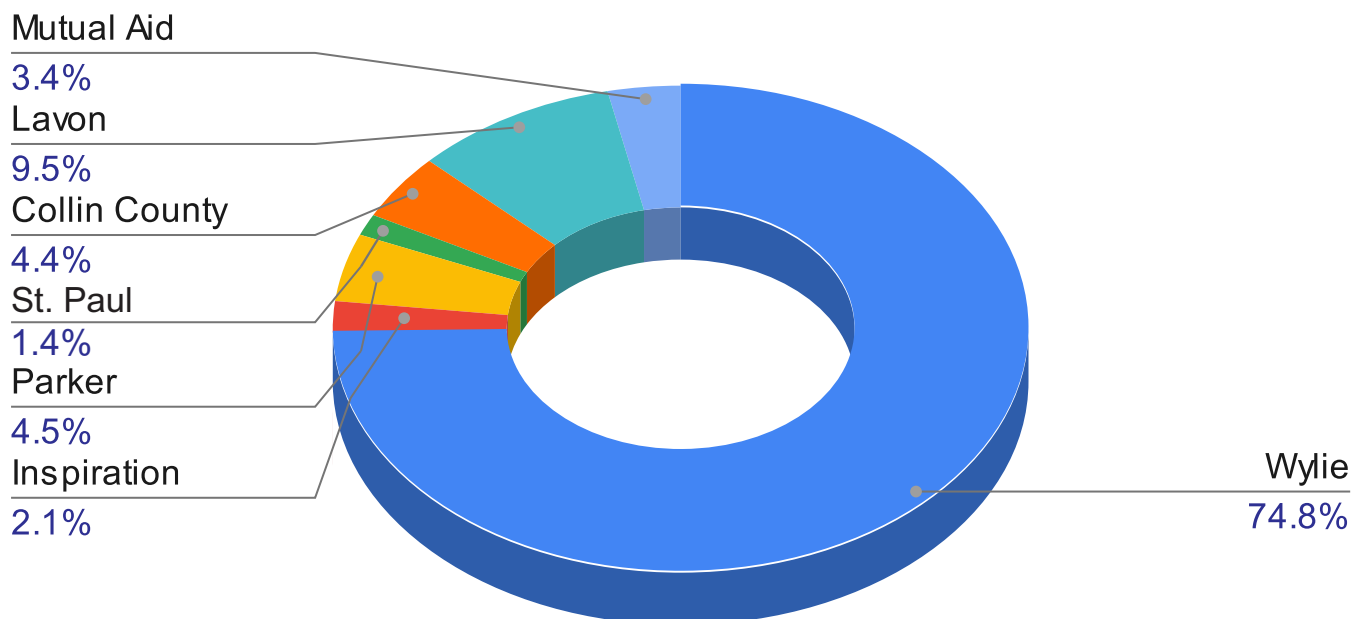


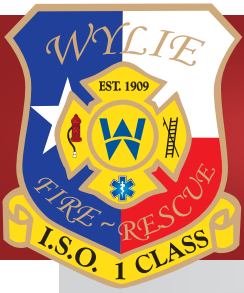
# WYLIE EMS

## What types of calls were ran?



## Where did we run calls?

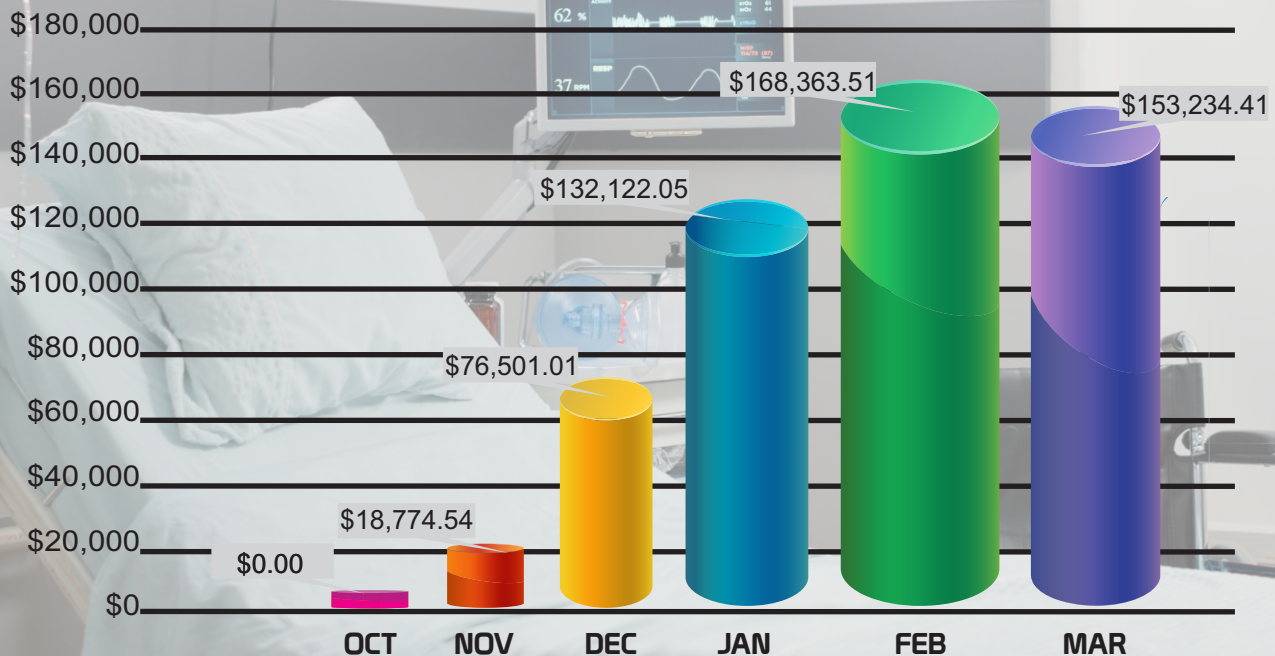




# WYLIE EMS TRANSPORTS

Methodist Richardson	721	Baylor Plano	65
Lakepointe Rowlett	178	Med. Center McKinney	33
Med. City Plano	99	Baylor Heart	26
Childrens Legacy	98	Presby Allen	15
Med. City Sachse	96	Med. City Dallas	13
BSW Wylie	84		

## Total EMS Transport Revenue







## ***COMMUNICATIONS***

**911 Calls:**  
**17,613**

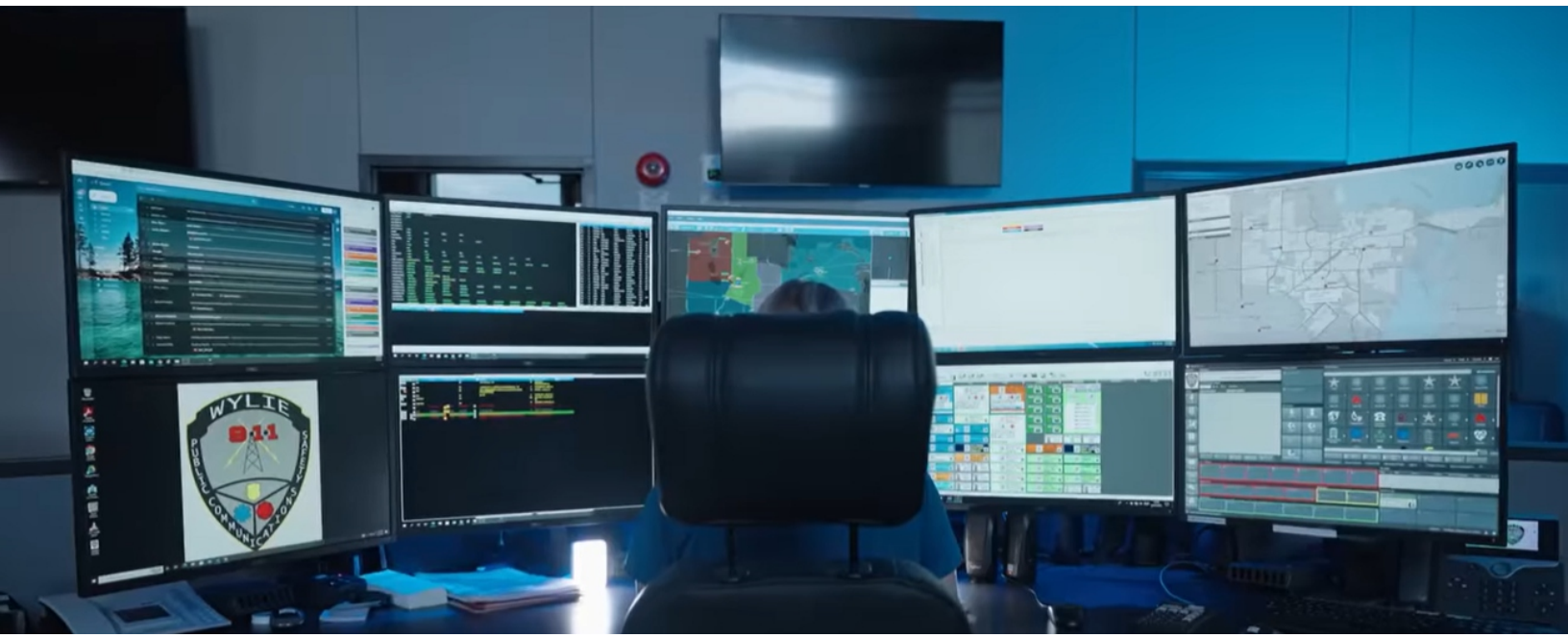
**Text to 911:**  
**52**

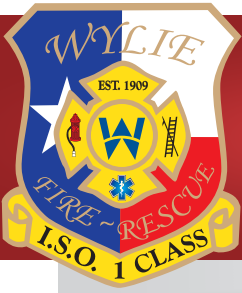
**911 Fees Collected:**  
**\$492,966**

**Total Calls:**  
**72,479**

**Average EMD**  
**Score:**

**8.83**





## ***NEW HIRES***

### **Firefighters**

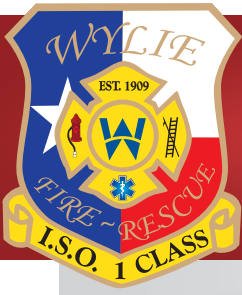
**THOMAS PRICE  
ZACHARY MCKIMMY  
JACOB GOLLADAY  
JUSTIN TAYLOR  
DAVID FEIG  
DANIEL SHEPHERD  
JACKSON KNOERNSCHILD**

### **Administration**

**BEVERLY GAITHER  
(EMS Records Analyst)**

### **EMS Division**

**BRITTANY CLARK  
LEXIE ELLIS  
SHANNON POPPE  
HENRY MEJIA  
JOHNATHON LITTLEFIELD  
ZAYNE NEELY  
KARLEE PIATT**



## **PERSONNEL ACHIEVEMENTS**

### **Years of Service**



#### **5 years**

Brennen Lunsford  
Taylor Bohmer  
Cameron Bitton  
Elizabeth Rock

#### **10 years**

Chad Lloyd

#### **15 years**

John Hunt  
Keith Jenkins

#### **20 years**

Matt Tripp  
Brandon Storm  
Edwin Barney  
Cory Claborn

#### **30 years**

James Brown

## **2024 Award Winners**

**Rookie of the Year**

**Jacob Golladay**

**Firefighter of the Year**

**Kyle Edson**

**Driver of the Year**

**Brandon Storm**

**Officer of the Year**

**Andrew Johnson**

**Chief Officer of the Year**

**James Brown**

**Dispatcher of the Year**

**Kimberly Capalad**

**Crew of the Year**

**B Shift Station 1**

**Admin Employee**

**Heidi Hawkins**

**EMS Provider**

**Josh Jones**





## PERSONNEL

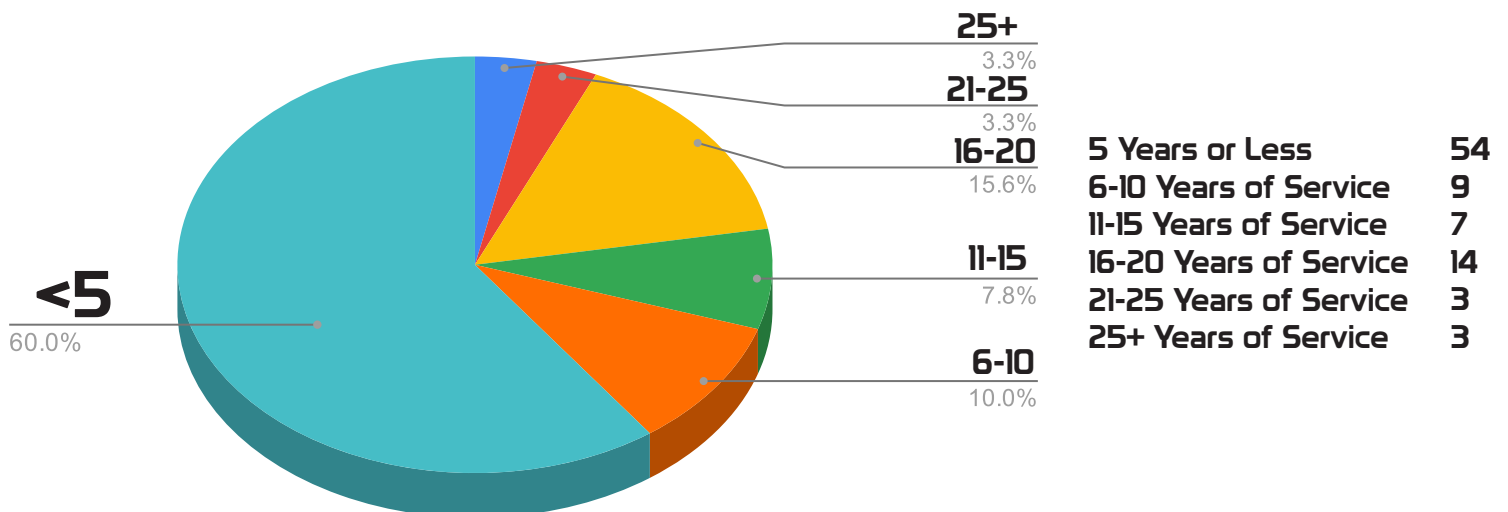
### Members with Specialized Certifications

Hazardous Material Technicians	31
Hazardous Materials Specialists	2
Wildland Firefighters	24
Rope Rescue Technicians	19
Marine Operators	12
Swift Water Technicians	26
FAST Boat Operators	22
Rescue Divers	11
Confined Space Technicians	13
Driver Pumper Operators	36
Driver Aerial Operators	7
Fire Officer 1	5
Fire Officer 2	17
Fire Officer 3	4
Fire Officer 4	9
Fire & Life Safety Educators	7

### Members with College Hours

Less than 60 Hours	39
More than 60 Hours	6
Associates Degree	7
Bachelors Degree	17
Masters Degree	1

## WFR Years In Wylie





@WylieFireRescue

**ANNUAL**  
REPORT **2024**